

Jeweler Rewards Card Application

Helpful Information to Guide Your Prospects through the Online Jeweler Rewards Card Application Process

- * Always have a “Plan B” ready in case she does not get credit.
 - * Be with your prospect as she fills out the online application.
 - * Use a PC for best results.
 - * Prepare her for the four results to her application for credit.
1. “Congratulations! You’re approved for your Jeweler Rewards Credit Card!” – The account number will be listed.
 2. “You will receive a letter in 7-10 days...” – means “no credit” and start “Plan B”.
Suggested “Plan B” – Be an authorized user on another person’s account.
 - Have that person ready to call 1-888-648-6608 (Monday - Saturday 7:00 am-10:00 pm CST and Sunday 9:00 am-9:30 pm CST)
 - They apply for credit over the phone.
 - Once given credit, they ask for your prospect to be made an authorized user.
 - They write down the account number.
 - They immediately call your prospect back with the account number to continue with the online Jeweler Application process.
 3. “We have had an error in processing your Jeweler Rewards Credit Card Application” – you have lost connection to the internet or website.
 - Call 1-888-648-6608 (Monday - Saturday 7:00 am-10:00 pm CST and Sunday 9:00 am-9:30 pm CST) and apply over the phone.
 - Due to security reasons, they will not be able to give you the account number, so immediately call Premier Designs’ Customer Service at 1-800-400-0733 (Monday - Friday 7:30 am-7:00 pm CST) to obtain that information.
 - Continue the online Jeweler Application process.
 4. “Your Jeweler Rewards Credit Card application is still in process!” – Call 1-888-648-6608 (Monday - Saturday 7:00 am-10:00 pm CST and Sunday 9:00 am -9:30 pm CST)
 - Will resolve whatever information is still needed and determine if credit can be given.
 - Write down the account number.
 - Return to the online Jeweler Application process.

Don't forget, paper contracts are still available and you should always have a copy printed just in case there are issues with the online process.

