

FAQS



New Jeweler Online Application & Agreement

Q: How does my prospect apply online?

A: Your prospect can apply directly from the public page of the Premier Designs website (www.premierdesigns.com). There will be a link called Join our Family in the lower right-hand side of each page.

Q: Does my prospect need any of my personal information to apply online?

A: Yes. She will need your Jeweler number and last name (exactly as it currently appears in our records) to apply online.

Q: What if my prospect also wants to apply for a Jeweler Rewards Credit Card?

A: Your prospect will have the opportunity to apply for a Jeweler Rewards Credit Card as part of the online application process.

Q: How long will she have to wait for an answer on her credit application?

A: Her credit application will be processed while she waits. She will receive an answer in a matter of seconds!

Q: What happens if my prospect's credit application is declined?

A: She will have the opportunity to reapply for a Joint Application. She may also proceed with an alternative form of payment or logout and return later when her credit questions can be resolved or return using another form of payment.

Q: If my prospect is declined for a Jeweler Rewards Credit Card, can she have someone else apply on her behalf?

A: If a prospect is declined for financing, she may complete the Joint Application with another individual.

Q: How and when will my new Jeweler get her Jeweler number?

A: Your new Jeweler will receive her Jeweler number immediately when Premier accepts her online Independent Distributor Application & Agreement. We will also give her instructions on how to access the Jewelers Only section of our website.

Q: What if my new Jeweler wants to pay by check?

A: If a new Jeweler wants to pay by check, she will have the opportunity during the online application process to print a "Check Payment Form" to send to the Home Office. The Home Office will contact her with her Jeweler Number as soon as her check and application have been processed.

Q: Can a new Jeweler use more than one credit card to pay (split-pay)?
A: New Jewelers cannot split their payment among multiple credit cards. They can, however, submit one form of payment for their \$395 Authorization and Application Fee and another form of payment for their **my premier boutique**.

Q: What does my prospect need to send to the Home Office?
A: There is nothing to send to the Home Office! Once she has completed the online application and received her Jeweler number, she is ready to begin her Premier Designs business!

Q: What about the Recommendations & Suggestions form?
A: New Jewelers will no longer be asked to complete the Recommendations & Suggestions form. This form is being revised and will be completed by Jewelers when they choose to sponsor for the first time.

Q: I have a prospect who does not want to utilize the online application process. Can she send in a paper copy of the Independent Distributor Application & Agreement?
A: Yes! You can download and print copies of the Agreement as needed directly from the Premier Designs website. Click on the *Jeweler Resources tab* and then select *Business Forms and New Jeweler/Sponsor Forms*.

Additional FAQs for my premier boutique

Q: How does a new Jeweler order her **my premier boutique**?
A: New Jewelers will have the opportunity to order a Sample Package as part of the online application process. Be sure to remind your prospect that she will receive the maximum discount on samples when ordering the **my premier boutique** at the time her Independent Distributor Application & Agreement is submitted.

Q: Does the **my premier boutique** replace the Gold and Silver Sample Packages?
A: Yes it does. The Gold and Silver Sample Packages have been retired as of April 3, 2014 and are no longer available.

Q: What is included in a **my premier boutique**?
A: Over 30 pieces of jewelry from classic to trendy, as well as displays and tools. View the Content list on the **my premier boutique** Content List which can be found under New Jeweler/Sponsor Forms within the Business Forms section of Jewelers Resources.

Q: Is there a discount on the **my premier boutique**?
A: YES! The **my premier boutique** retails for over \$1,200 in jewelry samples and includes \$100 in key business essential items – all for only \$475.00!